

VISITING DR CHRISTINE AT SVES

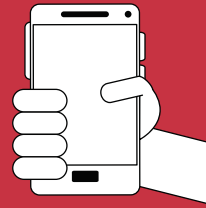
PARK IN THE HOSPITAL CARPARK



- To comply with social distancing regulations and minimise the risk of coronavirus transmission, our hospital waiting room has been temporarily closed.
- When you arrive for your appointment, please park in the carpark (the boomgate will open automatically).

LET US KNOW YOU HAVE ARRIVED

- Call Reception on 9197 5800, or ring the doorbell located to the LEFT of the main entrance doors.
- They will assist you with any registration paperwork, and alert the Dentistry team that you have arrived.



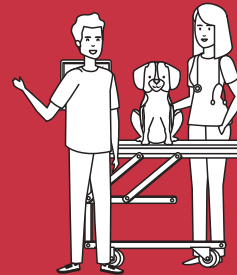
A TEAM MEMBER WILL COLLECT YOUR PET



- A team member will collect your pet from you and take them into the hospital for assessment by Dr Christine. Keep your pet contained (lead or carrier) until then.
- DOGS will be provided a hospital lead to minimise viral transmission.
- CATS will be transferred to a fresh disinfected carrier inside the hospital to avoid any escape attempts!

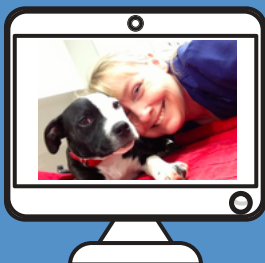
DR CHRISTINE WILL ASSESS YOUR PET

- While Dr Christine assesses your pet, please sit back, relax in your car or our Waiting Room Marquee (while maintaining social distancing of course!), and keep your phone on standby.
- For a video consultation, direct your phone's browser to zoom.us or download the app . If you can't use Zoom, don't worry, we can chat by phone.



DR CHRISTINE WILL CALL YOU

- Dr Christine will share the Zoom meeting code or phone you, to discuss her findings and recommendations.
- You can then go through the options and decide the best plan for your pet's care together.



IF YOUR PET NEEDS TO BE ADMITTED...

- The Reception team will call you to assist you with completing any paperwork electronically or over the phone. Your pet then stays with us for its procedure (and loads of love and cuddles).
- If you are hanging around the area for the day, bring a good book, Podcast, snacks, coffee, or start a new trend of Work-From-Car!

